

2013 AFD Annual Operations Report Summary

Emergency Operations

Addison Call Type 2013-2012 Analysis/Comparison

NFIRS Incident Type	2013 Count	Percent of Incidents	2012 Count	Percent of Incidents
Fire	72	2.89%	48	2.05%
Overpressure, Explosion, Overheat (No fire)	14	0.56%	5	0.21%
Rescue & Emergency Medical Services	1,682	67.74%	1,607	68.5%
Hazardous Condition (No fire)	121	4.87%	126	5.37%
Service Call	165	6.64%	157	6.69%
Good Intent Call	105	4.22%	73	3.11%
False Alarm & False Call	324	13.04%	330	14.07%
Severe Weather & Natural Disaster	0	0%	0	0%
Special Incident Type	0	0%	0	0%
Total	2,483	100%	2,346	100%

Mutual Aid given to other cities 2013-2012 Analysis/Comparison

City	2013	2012
Carrollton	103	136
Coppell	1	0
Dallas	55	41
Farmers Branch	46	71
Total	205	248

Total Call Volume

	2013	2012
Incidents Dispatched	2,688	2,594

Addison Airport Alerts 2013-2012 Analysis/Comparison

Type Alert	2013	2012
Alert I (Notifications of minor aircraft situations)	21	22
Alert II (Airport responses/Standbys for aircraft in distress)	34	54
Alert III (crash or significant event)	0	4
Total	55	80

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Loss from Fire 2013-2012 Analysis/Comparison

Incident Type	2013 Count	Est. Dollar Loss	2012 Count	Est. Dollar Loss
Fire, other	2	\$0	1	0
Building Fire	24	\$1,119,765	6	\$2,221,200
Fires in structure other than buildings	1	\$72,000	0	\$0
Cooking fire, confined to container	7	\$4,600	2	\$3,300
Trash or rubbish fire, contained	2	\$1,010	2	\$0
Mobile property (vehicle) fire, other	1	\$21,000	1	\$26,000
Passenger vehicle fire	12	\$65,750	12	\$46,350
Road freight or transport vehicle	0	\$0	1	\$55,000
Aircraft fire	1	\$50,000	0	\$0
Natural vegetation fire, other	1	\$0	8	\$20
Forest, woods or wildland fire	1	\$0	0	\$0
Brush or grass-brush mixture	4	\$350	4	\$0
Grass fire	3	\$0	2	\$50
Outside rubbish, trash or waste fire	2	\$0	0	\$0
Dumpster or other outside trash receptacle	8	\$20,000	6	\$0
Special outside fire, other	2	\$25	1	\$0
Outside storage fire	1	\$2,000	2	\$500
Total	72	\$1,356,500	48	\$2,352,420

2013 Significant Loss & Injury from Fire

Date	Address	Est. Dollar Loss	Type of Fire
01/10	3925 Vitruvian Way	\$240,000	Apartment fire
02/04	15750 Spectrum Dr	\$30,000	Apartment fire
02/07	Surveyor Blvd.	\$90,000	House fire
03/01	Lexus Ave	\$160,000	House fire
06/05	17101 Dallas Pkwy	\$20,000	Outside equipment fire
06/10	3820 Spring Valley	\$110,000	Apartment fire
06/10	4820 Westgrove Dr	\$15,500	Apartment fire
06/28	Claire Chennault Dr	\$50,000	Aircraft engine fire
09/01	16251 Dallas Pkwy	\$300,000	Building fire-Mary Kay-Two alarm fire
09/25	15301 Dallas Pkwy	\$72,000	Multi-car fire in Colonnade Garage
11/10	Quorum -Residence Inn	\$10,000	Hotel room fire
11/18	15303 Dallas Pkwy	\$80,000	Building fire
11/19	15851 Dallas Pkwy	\$50,000	Building fire
12/15	5080 Spectrum Dr	\$15,000	Building fire

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Emergency Response Time Analysis

90th Percentile Times Baseline Performance-All Call Types		2013 Minutes/Seconds	2012 Minutes/Seconds
Call Processing	Call Pick-up to Dispatch	1:22	1:37
Turnout	Turnout Time 1st Unit	1:13	1:16
	(Turnout Time All Units)	1:18	1:21
Travel	Travel Time - 1st Unit Distribution	4:00	4:00
	Travel Time - ERF Concentration	4:52	4:46
Total Response Time	Total Response Time 1st Unit On Scene Distribution	5:49	6:02
	Total Response Time ERF Concentration	7:22	7:12

**ERF=Effective Response Force-All units required to mitigate the incident on the first alarm assignment*

Prevention Division Summary

Occupancy Inspection/Activities

Inspection Type	2013	2012
Inspection-Building	103	78
Inspection-Electrical	1	4
Inspection-Fire Alarm	168	169
Inspection-Fire Protection System	16	18
Inspection-General Fire Code Enforcement	1,769	911
Inspection-Hazardous Operation	2	3
Inspection-Other	95	55
Inspection-Permit	0	2
Inspection-Site	31	35
Inspection-Sprinkler System	196	183
Inspection-Access Control System	42	43
Inspection-Certificate of Occupancy-Fire	294	284
Total	2,717	1,785

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Inspection Violations

	2013	2012
Inspection Violations Discovered	2,253	2,559
Inspection Violations Corrected	1,995	805

Plan Reviews

	2013	2012
Access Control System	0	6
Building Plan	2	12
Fire Alarm System	119	96
Fire Protection	1	4
Site Plan	0	1
Sprinkler System	74	41
General & Other	56	27
Total	252	187

*2012 Prevention Inspection totals do not reflect a full calendar year due to software changeover

Training & Support Services

Personnel Completed	2013	2012
In-service & certification training	15,235 staff-hours	16,702 staff-hours
Apparatus & equipment preparedness checks	5,775 staff-hours	5,360 staff-hours
Station maintenance & housekeeping	4,964 staff-hours	3,987 staff-hours
Physical fitness training	4,898 staff-hours	4,769 staff-hours
Special projects & value added services	2,939 staff-hours	2,986 staff-hours

Apparatus Out of Service for Mechanical or Scheduled Maintenance

Unit Out of Service	2013	2012
Engine 103 (old engine 101)	66 days	35 days
Engine 102	32 days	98.5 days
Truck 101	54.5 days	22.5 days
Medic 101	16.5 days	20 days
Medic 102	20.5 days	71 days
Rescue 101	0	4 days

Other Significant Activities and Events-Summary - "Safer Addison"

CPR, AED and First Aid Training

- CPR & AED Training; provided 66 classes, 243 attendees trained

Station Tours

- Hosted 52 individual fire station tours with 123 adults and 98 child visitors

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Special Events

- Provided EMS stand-by and event support for the Hot Cake Hustle
- Static display/EMS stand-by for the MS Walk special event
- Static display/fire public education stand by for the Town's Easter Egg Hunt
- Fire and EMS stand-by activities for Taste Addison
- Fire and EMS stand-by activities for Kaboom Town
- Participated in 4th of July neighborhood parade
- Fire & EMS stand-by activities for Oktoberfest
- Participated with Parks & Recreation with Trunk or Treat activities
- Delivered Santa Claus to the town's holiday brunch
- Delivered Santa Claus to the Addison Circle tree lighting

Corporate/Business Public Education

- 5000 Quorum, facilitated a fire drill; 380 participants
- 14600 Marsh Lane, apartment block party, static apparatus display, over 70 attendees
- Colonnade Office complex, facilitated a fire drill, over 2750 participants
- 15301 Spectrum Drive, facilitated a fire drill, over 220 participants
- 14951 Dallas Pkwy, The Addison Bldg; facilitated a fire drill, over 425 participants
- 15977 Dooley Rd, Malin USA, static display for company picnic
- 15601 Addison Circle, provided fire warden training, 8 attendees
- 15000 Surveyor, facilitated a fire drill, over 320 participants
- Crowne Plaza Hotel, provided fire extinguisher training, 12 attendees
- Crowne Plaza Hotel, participated in health fair activities, over 50 attendees
- 15301 Dallas Pkwy, Methanex, provided fire extinguisher training, 20 attendees
- Sunbelt Drive, Hunt Oil, provided fire extinguisher training, 12 attendees
- Metrocrest Chamber of Commerce, health fair booth participant
- 14800 Quorum; facilitated a fire drill, over 375 participants
- Kroger Center Fall Festival, apparatus display
- 14651 Dallas Pkwy, facilitated a fire drill, over 950 participants
- 15851 Dallas Pkwy, facilitated a fire drill, over 480 participants
- Metrocrest Chamber of Commerce Leadership class, tour for local government day

Schools and Daycares

- Bush Elementary School, fire prevention education and station tour for 1st & 2nd graders, 4 adults and 36 children
- Greenhill School-Girl Scouts, first aid merit badge, 6 adults and 10 children
- Bush Elementary; Career Day, over 34 adults and 418 children
- Bent Tree Child Development Center; facilitated severe weather drill, 194 participants
- Bent Tree Child Development Center; facilitated 12 fire drills with 245 adults and 1415 children participants
- Bent Tree Child Development Center, fire safety presentation, 10 adults and 160 children
- Greenhill School, fire safety presentation, 3 adults and 9 children
- Trinity Christian Academy, hosted fire station tours and fire prevention education; 32 adults, 94 children

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- Greenhill School, fire safety presentation and apparatus demo, 5 adults and 18 children
- Brookhaven College, EMS student orientation and apparatus demo, 35 attendees

Pipes & Drums/Honor Guard Activities

- Pipes & Drums participated in Plano FD's funeral for Firefighter Terry Beck
- Pipes & Drums participated in Grand Prairie FD's (and former Addison FD firefighter) funeral for Firefighter Wendell Pickens
- Pipes & Drums participated in the opening ceremony for the TEEX Leadership symposium in Frisco
- Pipes and Drums and Honor Guard participated in the Dallas St. Patrick's day parade
- Pipes and Drums and Honor Guard participated in the West, TX Memorial and several individual funerals/medical examiner office guard posts
- Pipes and Drums participated in the Plano 4th of July parade
- Pipes & Drums participated in the 9/11 ceremony at the Texas Motor Speedway
- Single AFD piper played at Dallas/911 Stair Climb and the "Snowball" Express in Plano

Other Activities and significant events

- ***One cardiac arrest save with the assistance of bystander CPR!***
- ***Earned Accredited Agency status from the Commission on Fire Accreditation, Inc.***
- ***Visited over 362 residences inspecting and changing batteries in over 1483 smoke detectors***
- Addison Professional Firefighters Association members raised over \$20,000 in donations for Cure Search Children's Cancer Foundation
- Held annual 9/11 Patriot's Day ceremony
- Oaks North HOA, apparatus display, 20 attendees
- Hosted the annual *FD open house*, Station 2, over 200 attendees
- Hosted *United Way* fund raising kick-off pancake breakfast
- Participated in the *United Way* fund raising chili cook-off
- Hosted two *Carter Blood Care* blood drives
- After a comprehensive assessment process; promoted the following individuals:
 - Chuck Taylor to Battalion Chief
 - Scott Wigley to Fire Captain
 - Rick Johnson to Fire Lieutenant
- Hired Firefighter Paramedic Juston Love
- Took delivery and placed into service a replacement pumper and replacement battalion vehicle
- Town employees and the Addison Professional Firefighters Association participated with the *Marine Corp Reserve* in the *Toys for Tots* campaign collecting over 2,352 toys and \$1,256 in cash donations
- Personnel collected toys, food and cash for those in need participating in several social programs for the elderly and others in need for the Christmas holidays
- Held the department's annual awards ceremony; Capt. Scott Wigley named Firefighter of the Year and FEO Darin Jones Paramedic of the Year